

THE DIGITAL LIFE CONCIERGE



		Awareness		Enlightenment		Nirvana			
		HOME	PRO	HOME	PRO	HOME	PRO		
Annual Rate (or pay monthly)		\$199	\$349	\$990 (\$99)	\$1,490 (\$149)	\$2,990 (\$299)	\$4,990 (\$499)		
Priority Response									
Proactively Supported Macs		1		1		3			
iPhones & iPads Supported		2		4		6			
Remote Screen Sharing		✓		✓		✓			
Monthly check-in call		✓		✓		✓			
Problems Solved*		—		3/mo	6/mo	Unlimited			
Email & Text messages		—	3/mo	Unlimited		Unlimited			
New Client Rate	Non-Member Rate	Premium Services	Cloud Computer Backup						
			Password Management						
			Spam Protection	—	Select	Select	Select	Select	
			Security Software	1		1	2	3	4
			Web or Email Hosting						
\$125/hr	\$175/hr	Remote Support Sessions		\$100/hr	\$75/hr	Unlimited			
\$150/hr	\$200/hr	Onsite Support Visits		\$125/hr	\$100/hr	\$75/hr	Unlimited		
\$175/hr	\$225/hr	Emergency Support		\$150/hr	\$125/hr	\$75/hr	Unlimited		
add a Mac, annual rate		+ \$99	+ \$149	+ \$390	+ \$490	+ \$690	+ \$990		

One-year commitments required • *Problems, Questions, and Inquiries are all included. Projects are not. • 1 hour Onboarding session included for all plans

